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QUESTION 1

A project manager has been assigned to a new project. There is one team member who never says anything during meetings. After meetings, however, the team member sends detailed emails with very good suggestions that help with project execution.

How should the project manager guide the team members?

- A. Review the communications management plan with the team members.
- B. Remind the team members to follow the team charter.
- C. Motivate the team members to speak freely in the meeting.
- D. Arrange a team-building activity to involve all team members.

Correct Answer: C

QUESTION 2

As part of a temporary assignment, a project manager is leading a business project. During a daily status meeting, it is discovered that the project manager's former department has not completed a task. This is delaying the current iteration. What should the project manager do?

- A. Create an entry in the impediment board and assign it.
- B. Invite the project team to a swarming session to define a solution.
- C. Leverage the network of the former department and ask for help.
- D. Escalate the issue to the product owner to define the next steps.

Correct Answer: A

QUESTION 3

At the end of a project, the project manager is asked to submit project documentation for an internal audit in response to regulatory requirements. What should the project manager have done at the beginning of the project to ensure that project documentation would fulfill these requirements?

- A. Conducted a document review.
- B. Confirmed documentation requirements with stakeholders.
- C. Updated the project templates.
- D. Implemented a new change control policy.



Correct Answer: B

QUESTION 4

A project team created user stories after understanding the customer requirements. As the project progresses, the project manager observes that there are too many change requests. The team feels that the outcomes they are working on are not aligned with the customer requirements.

What should the project manager do?

- A. Refer to the configuration management knowledge base for similar projects delivered in the past.
- B. Arrange for a workshop with the customer to understand the business values expected from the outcomes.
- C. Include a representative from the customer to work collaboratively with the team.
- D. Acknowledge that the current team needs improvement and hire more qualified team members.

Correct Answer: B

QUESTION 5

A project team is implementing an enterprise notification tool with a vendor. The project manager noticed that this vendor's developer has been reporting the same status for several weeks in a row. A few days later, the vendor communicates that the deliverable will not be completed on time due to resource constraints within their company.

What should the project manager do next?

- A. Update the risk register to reflect the delay, communicate the impact to the schedule, and escalate to management for assistance.
- B. Conduct a project review with the project sponsor to explain the delay and add a developer to work with the vendor.
- C. Review the contract with the vendor to go over the financial penalty that is applicable to this situation.
- D. Add the delay to the issue log and work with the vendor for a resolution that will bring the schedule back on track.

Correct Answer: D

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