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QUESTION 1

While preparing the Configuration Management Strategy, the Project Manager considered the options for change control. He decided to recommend a change budget of ?50k, but was undecided on the Change Authority to recommend.

Which option is an appropriate Change Authority for the Outsourcing project?

- A. The selected service provider to approve and implement all changes.
- B. Senior User(s) and Project Assurance representatives, within the limits of the recommended change budget.
- C. The Director of Facilities and the Director of Information Technology to approve all changes.

Correct Answer: B

QUESTION 2

The 'e-learning course' is being delivered by an external consultancy. The testing of the e-learning has been completed by ABC Company's testers and some faults have been found that still need to be fixed. The team manager for the 'e-learning course' work package believes the faults can be fixed within existing work package tolerances and has raised a request for change with the project manager.

Is this an appropriate action, and why?

- A. Yes, because the testers have authority to request changes to the way the e-learning works
- B. Yes, because team managers should raise issues to the project manager for capture and analyse
- C. No, because the team manager should raise an off-specification for the faults, rather than a request for change
- D. No, because the faults can be fixed within existing work package tolerances and do not need to be recorded

Correct Answer: C

QUESTION 3

Which 2 alternative actions apply to the proposed supplier assurance for this project?

- A. Retain because he has a professional facilities qualification and so is in a position to specify the needs of his division.
- B. Retain because he will be able to advise on many of the products that will enable outsourcing to happen, such as the 10-year outsourcing service contract.
- C. Retain because he is well-regarded within the Ministry because of the efficiencies, superb service and savings he has achieved in the Facilities Division.
- D. Add 'Outcome Account Manager' because he will advise on potential changes and their impact on the integrity of



the project's products.

E. Remove because he is involved with the project and is therefore NOT independent.

Correct Answer: BD

QUESTION 4

The Health and Safety Training Project is a critical project within a programme. Due to resource constraints within the programme, the programme manager has been appointed as both executive and project manager of the Health and Safety Training Project.

Is this an appropriate action, and why?

- A. Yes, because the programme manager can ensure that the project is aligned to the programme outcomes
- B. Yes, because the programme manager can be appointed as executive of the programme's projects
- C. No, because the programme manager's role should remain separate from that of the project's executive
- D. No, because the role of executive and project manager should remain separate for governance reasons

Correct Answer: D

QUESTION 5

Which 2 statements should be recorded under the Expected dis-benefits heading?

- A. A high quality, glossy product will involve additional costs.
- B. Individuals in the engineering team who are not selected to appear in the calendar photographs will become demotivated.
- C. The calendar may not result in the expected 10% increase in orders.
- D. Because the Calendar project is a priority for the MNO Manufacturing Company, the delivery of other projects within the Marketing department will be delayed.
- E. The calendar may not result in the 10 further orders from the list of prospective customers in 12 months.

Correct Answer: BD

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