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QUESTION 1

Which 2 statements should be recorded under the Reasons heading?

- A. The lack of up-to-date technology in MFH means a re-engineering of existing services will not necessarily deliver the performance improvements required.
- B. Providing re-engineered services in-house will remove the need to transfer staff to a service provider.
- C. The Ministry of Food Hygiene (MFH) needs to deal with the increasing pressure to cut costs and better manage supplier's performance.
- D. Relocating staff to the selected service provider's premises will mean that no property transfer is required.
- E. The inadequate controls, outdated standards and outdated technology must be addressed.

Correct Answer: CD

<http://www.whatisprince2.net/prince2-theme-business-case.php>

QUESTION 2

While capturing previous lessons, the Project Manager discovered several interesting facts about outsourcing.

Which fact is an appropriate lesson for the Outsourcing project?

- A. Outsourcing is a growth industry and is being implemented by many private sector organizations.
- B. Four other government departments are also considering outsourcing some of their business functions next year.
- C. Contracts with service providers should include the timescale within which readiness for service is expected following the transfer of equipment and staff.

Correct Answer: C

QUESTION 3

A new Training Delivery Manager is being recruited to replace the current manager in six month's time. The new Training Delivery Manager will need to review the 'classroom-based training materials' before they are finalized. As a result, the Chief Executive Officer (CEO), who is not part of the project management team, has stated that the project's duration should be at least seven months. Any deviations from this timescale must be escalated to the CEO.

Is this an appropriate application of the 'manage by exception' principle, and why?

- A. Yes, because a project time constraint should be set to meet ABC Company's business objectives.
 - B. Yes, because the CEO should be responsible for resolving exceptions throughout the project.
 - C. No, because the executive should set time tolerances for the Health and Safety Training Project.
 - D. No, because completing the project earlier than expected should not be reported as an exception.
-



Correct Answer: D

QUESTION 4

CLOSING A PROJECT

The Health and Safety Training Project is part of a strategic program for ABC. The updated benefits management approach needs to be checked when the products are being handed over. This check should ensure that it includes appropriate

activities to assess whether the actual course sales meet the agreed forecast in the business case.

Which role should undertake this review as part of the 'closing a project' process?

- A. Program management.
- B. Project board.
- C. Project manager.
- D. Project assurance.

Correct Answer: C

QUESTION 5

DRAG DROP

STARTING UP A PROJECT

Here are three decisions that have been made as part of the 'starting up a project' process.

During which activity (A-F) should the decision be made?

Choose only ONE activity for each action. Each activity can be used once, more than once, or not at all.

Select and Place:



Prepare the outline business case	Appoint the executive and project manager
Select the project approach and assemble the project brief	Capture previous lessons
Plan the initiation management stage	Design and appoint the project management team

- The 'e-learning course' will be delivered by a specialist external consultancy
- The PID needs to be presented to ABC Company's board of directors for approval before the financial year end in four weeks' time
- The 'capability to deliver health and safety training' will include both an 'accredited classroom-based course' and an 'accredited e-learning course'

Correct Answer:

	Appoint the executive and project manager
	Capture previous lessons
Plan the initiation management stage	

- Design and appoint the project management team
- Select the project approach and assemble the project brief
- Prepare the outline business case

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