PUBLIC-SECTOR-SOLUTIONS^{Q&As}

SalesforcePublic Sector Solutions Accredited Professional

Pass Salesforce PUBLIC-SECTOR-SOLUTIONS Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/public-sector-solutions.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

A Consultant supports the City of Snaxboro in setting up a new Licensing and Permitting system. The City is already using Public Sector Solutions for Emergency Response Management capabilities and is planning to use the Licensing and Permitting capabilities available in the same Salesforce instance.

Which of the following configurations directly impacts the City\\\'s Salesforce licensing cost?

A. Configuring more than ten different OmnlScript Application forms and making them available on an Experience Site for external users to apply.

B. Configuring an Application Object Usage Record to track the number of applications processed for License and Permit Management and Emergency Response Management.

C. Configuring Business Regulatory Authorization Type Dependencies for external users to view on the Experience site when searching for a specific Permit to apply for.

D. Configuring multiple record types for the Individual Application and the Business License Application for both License and Permit Management and Emergency Response Management.

Correct Answer: A

Configuring more than ten different OmniScript Application forms and making them available on an Experience Site for external users to apply is a configuration that directly impacts the City\\\'s Salesforce licensing cost. OmniScript Application forms are guided digital forms that can be used to capture data from external users, such as license or permit applicants. Experience Site is a digital experience site that can be used to communicate with external users and provide access to Salesforce data and functionality. Configuring more than ten different OmniScript Application forms and making them available on an Experience Site requires CustomerCommunity Plus licenses, which are based on user counts and have higher costs than Customer Community licenses, which are based on logins or page views. Reference:https://help.salesforce.com/s/articleView?id=sf.networks_license_types.htmandtyp e=5

QUESTION 2

A Public Sector Organization (PSO) is responding to an emergency and wants to provide a way for constituents and businesses to access resources and submit requests for services and programs. The PSO wants to leverage Public Sector Solutions (PSS) components, where possible, and offer a digital experience to end users.

What three prerequisite items should the Technical Consultant advise the PSO to configure so that PSS components can be used?

A. Install the ERM for PSS Managed Package

B. Enable Person Account

C. Enable Email-to-Case

D. Enable Web-to-Case

E. Install the ERM for PSS Unmanaged Package

Correct Answer: ABD

Installing the ERM for PSS Managed Package, enabling Person Accounts, and enabling Web-to-Case are three

[PUBLIC-SECTOR-SOLUTIONS PDF Dumps](#) | [PUBLIC-SECTOR-SOLUTIONS Practice Test](#) | [PUBLIC-SECTOR-SOLUTIONS Study Guide](#)

2 / 4

prerequisite items that should be configured so that PSS components can be used to respond to an emergency. The ERM for PSS Managed Package is a package that contains the Emergency Response Management (ERM) app, which is a prebuilt app that comes with Public Sector Solutions. It can help public sector agencies to create and manage emergency response programs and services, and enable citizens to access resources and submit requests. Enabling Person Accounts is a feature that can be used to store information about individual people who are not associated with a business account, such as citizens or volunteers. Enabling Web-to-Case is a feature that can be used to create cases from web forms submitted by external users, such as emergency service requests.
Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_community_resp onse.htmandtype=5andlanguage=en_US

QUESTION 3

A customer wants to implement a customer community. Authenticated users will be able to log cases, manage their account and contact information, and apply/view their grant applications.

What two security settings should be configured to ensure the community is secure and no extra information is available to the authenticated community users?

A. Set up Sharing Rules to grant authenticated users access to their Cases. Applications, and Accounts

B. Set Org-Wide Defaults for External Users to Hidden for everything

C. Set up Sharing Sets to grant authenticated users access to their Cases, Applications, and Accounts

D. Set Org-Wide Defaults for External Users to Private for everything

Correct Answer: BC

Org-wide defaults for external users determine the baseline level of access that guest users and authenticated community users have to records they do not own. Setting them to Hidden for everything means that external users cannot see any records by default, unless they are explicitly shared with them. Sharing sets are used to grant access to records that are associated with a specific user or profile in a community. By setting up sharing sets, the authenticated community users can access their own Cases, Applications, and Accounts, but not those of other users.
References:https://help.salesforce.com/s/articleView?id=psc_admin_concept_psc_overview.htmandtype= 5andlanguage=en_UShttps://developer.salesforce.com/docs/atlas.en-us.psc_api.meta/psc_api/api_psc_overview.htm

---

QUESTION 4

Bobahaven has purchased the Licenses, Permits, and inspections modules of Public Sector Solutions and Is eager to transform its constituents\\' experience by providing authenticated digital permit applications and self-service for constituents Bobahaven\\\'s marketing team has provided the consultant with branding guidelines and asset files. The project sponsor has indicated thai while brand standards are important to comply with, the speed to market of this constituent digital experience is a higher priority.

Which two Experience Site templates will the consultant select for building and deploying an authenticated digital experience with some custom branding but with an emphasis on an accelerated development timeframe?

A. Select the BYO (Lightning Web Runtime) template and deploy custom-built Lightning Components.

B. Select the Licenses and Permits Experience Site template, and customize the theme.

C. Select the Help Center Experience Site template, and customize the theme.

D. Select the BYO (Aura) template and deploy a mix of custom-built Lightning Components with standard components.

Correct Answer: BC

The Licenses and Permits Experience Site template and the Help Center Experience Site template are two templates that can be used to build and deploy an authenticated digital experience with some custom branding but with an emphasis on an accelerated development timeframe. These templates come with prebuilt pages, components, and themes that can be customized to match Bobahaven\\\'s branding guidelines and asset files. The Licenses and Permits Experience Site template can be used to allow constituents to apply online for grants and check the progress of grant applications. The Help Center Experience Site template can be used to provide self-service resources such as articles, FAQs, and chat. Reference:https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-an-experience-site

---

QUESTION 5

What are the three different key modules of Public Sector Solutions: Business Rules Engine?

A. Expression Maps

B. Expression Sets

C. Decision Table

D. Decision Matrix

E. Decision Tree

Correct Answer: BCD

Expression Sets, Decision Table, and Decision Matrix are three different key modules of Public Sector Solutions: Business Rules Engine (BRE). Expression Sets are modules that can define expressions that can be reused across multiple rules or matrices. Decision Table is a module that can evaluate data based on rows of conditions and actions in a tabular format. Decision Matrix is a module that can evaluate data based on columns of conditions and outcomes in a tabular format. Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_bre.htmandtype=5 andlanguage=en_US