PUBLIC-SECTOR-SOLUTIONS^{Q&As}

SalesforcePublic Sector Solutions Accredited Professional

Pass Salesforce PUBLIC-SECTOR-SOLUTIONS Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/public-sector-solutions.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce Official Exam Center

Instant Download After Purchase

100% Money Back Guarantee

365 Days Free Update

800,000+ Satisfied Customers

QUESTION 1

A Technical Consultant at the Department of Disaster Assistance is designing a solution for the eSignature related use cases. As part of the research, the architect discovered that Public Sector Solutions provide DocuSign integration without custom coding

Which of the three functionalities is readily available with this functionality?

A. Send a contract document for review and signatures.

B. Track the signed contract document and update the contract record status.

C. Approval process to invalidate a contract document that is pending signatures if a new contract document supersedes it.

D. Ability/Request to update the contents of the documents before signing by the reviewer

E. Automatically invalidate a contract document that is pending signatures if a new contract document supersedes it.

Correct Answer: ABE

Sending a contract document for review and signatures, tracking the signed contract document and updating the contract record status, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it are three functionalities that are readily available with DocuSign integration. DocuSign is an eSignature solution that can be integrated with Public Sector Solutions without custom coding. It can help public sector agencies to send, sign, and manage contracts and agreements electronically. DocuSign integration can provide features such as sending a contract document for review and signatures to multiple recipients, tracking the signed contract document and updating the contract record status in Salesforce, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it using DocuSign PowerForms.
Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_docusign.htmandty pe=5andlanguage=en_US

QUESTION 2

A customer has specific steps/tasks that need to be performed every time a new Business License Application comes in. The following actions must be completed:

1.

The applicant must upload an image of their driver\\'s license

2.

The license reviewer must perform a background check within five business/working days

3.

The license reviewer must enter the background check results into an external system manually within two business days of completing the background check

4.

The license reviewer must provide a recommendation to the approver to approve/reject the application and submit it for

review

5.

The license reviewer may add additional steps/tasks for a particular application as needed

Which statement is true regarding Action Plan Templates relative to the business requirements above?

A. An action plan template can be created (or the business license application object, and a document checklist item for the Image upload can be created

B. The reviewer users cannot create their own tasks within a predefined action plan template

C. Action plans cannot have tasks with due dates dependent upon prior tasks within the action plan

D. A document checklist item for an action plan template cannot be created

Correct Answer: A

An action plan template can be created for the business license application object, and a document checklist item for the Image upload can be created is a true statement regarding Action Plan Templates relative to the business requirements above. An action plan template is a predefined set of tasks and subtasks that can be applied to records such as cases or permits. An action plan template can be created for any custom or standard object that supports activities, such as the business license application object. A document checklist item is a type of task that can require users to upload documents or images as part of an action plan template.
Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_action_plan_tem
plates.htmandtype=5andlanguage=en_US

QUESTION 3

A government agency wants to provide the ability for an external customer to apply for a grant They require data about the applicant their financial status, project plans, and other details, which must match the structure of their paper form lo comply with the Paper Reduction Act. The expectation is that there will be a lot of interest in this grant, and a high volume of applications will occur. It is also required to have pixel-perfect branding of the application within us authenticated website.

What tool(s) would be required to provide an application form like experience to enter this data?

A. OmniChannel, Flows, Apex, and DataLoader

B. Scripts, Einstein Al, Assessments, and Grants

C. OmniScripts, DataRaptors, Integration Procedures, and FlexCards

D. Application Form, Lightning Web Components, Communities, and Applications

Correct Answer: C

OmniScripts, DataRaptors, Integration Procedures, and FlexCards are tools that can be used to provide an application form like experience to enter data. OmniScripts are guided digital forms that can capture data from external customers and provide recommendations based on business logic. DataRaptors are data transformation tools that can map data between different objects or systems. Integration Procedures are integration orchestration tools that can execute multiple actions in a sequence, such as calling DataRaptors or external services. FlexCards are reusable UI components that can display data from multiple sources in a single view. Reference:https://trailhead.salesforce.com/con
tent/learn/modules/public-sector-solutions-design/explore-the-components-of-public-sector-solutions

QUESTION 4

A Public Sector Organization (PSO) is responding to an emergency and wants to provide a way for constituents and businesses to access resources and submit requests for services and programs. The PSO wants to leverage Public Sector Solutions (PSS) components, where possible, and offer a digital experience to end users.

What three prerequisite items should the Technical Consultant advise the PSO to configure so that PSS components can be used?

A. Install the ERM for PSS Managed Package

B. Enable Person Account

C. Enable Email-to-Case

D. Enable Web-to-Case

E. Install the ERM for PSS Unmanaged Package

Correct Answer: ABD

Installing the ERM for PSS Managed Package, enabling Person Accounts, and enabling Web-to-Case are three prerequisite items that should be configured so that PSS components can be used to respond to an emergency. The ERM for PSS Managed Package is a package that contains the Emergency Response Management (ERM) app, which is a prebuilt app that comes with Public Sector Solutions. It can help public sector agencies to create and manage emergency response programs and services, and enable citizens to access resources and submit requests. Enabling Person Accounts is a feature that can be used to store information about individual people who are not associated with a business account, such as citizens or volunteers. Enabling Web-to-Case is a feature that can be used to create cases from web forms submitted by external users, such as emergency service requests. Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_community_resp onse.htmandtype=5andlanguage=en_US

QUESTION 5

A government agency runs various research and grant programs for scholars. They have decided to use the Individual Application object in Grants Management for Public Sector Solutions. Which Salesforce features must be enabled to support this use case?

A. Salesforce Flow

B. Product Schedule

C. Person Accounts

D. Custom Object for Applications

Correct Answer: C

Person Accounts are a Salesforce feature that must be enabled to support the use case of using the Individual Application object in Grants Management for Public Sector Solutions. Person Accounts are a type of account that can store information about individual people, such as scholars, who are not associated with a business account. The Individual Application object is a child object of the Account object and it can be used to track grant applications from individual applicants. Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_individual_applic

ations.htmandtype=5andlanguage=en_US