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QUESTION 1

Which of the following accurately describes base searches used for KPIs in a service?

- A. Base searches can be used for multiple services.
- B. A base search can only be used by its service and all dependent services.
- C. All the metrics in a base search are used by one service.
- D. All the KPIs in a service use the same base search.

Correct Answer: A

KPI base searches let you share a search definition across multiple KPIs in IT Service Intelligence (ITSI). Create base searches to consolidate multiple similar KPIs, reduce search load, and improve search performance.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

QUESTION 2

Which of the following best describes a default deep dive?

- A. It initially shows the health scores for all services.
- B. It initially shows the highest importance KPIs.
- C. It initially shows all of the KPIs for a selected service.
- D. It initially shows all the entity swim lanes.

Correct Answer: D

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/DeepDives>

QUESTION 3

Which of the following is an advantage of using adaptive time thresholds?

- A. Automatically update thresholds daily to manage dynamic changes to KPI values.
- B. Automatically adjust KPI calculation to manage dynamic event data.
- C. Automatically adjust aggregation policy grouping to manage escalating severity.
- D. Automatically adjust correlation search thresholds to adjust sensitivity over time.

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/TimePolicies>



QUESTION 4

What are valid ITSI Glass Table editor capabilities? (Choose all that apply.)

- A. Creating glass tables.
- B. Correlation search creation.
- C. Service swapping configuration.
- D. Adding KPI metric lanes to glass tables.

Correct Answer: ACD

Create a glass table to visualize and monitor the interrelationships and dependencies across your IT and business services.

The service swapping settings are saved and apply the next time you open the glass table.

You can add metrics like KPIs, ad hoc searches, and service health scores that update in real time against a background that you design. Glass tables show real-time data generated by KPIs and services.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/GTOverview>

<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/ServiceSwap>

QUESTION 5

Which of the following items apply to anomaly detection? (Choose all that apply.)

- A. Use AD on KPIs that have an unestablished baseline of data points. This allows the ML pattern to perform it's magic.
- B. A minimum of 24 hours of data is needed for anomaly detection, and a minimum of 4 entities for cohesive analysis.
- C. Anomaly detection automatically generates notable events when KPI data diverges from the pattern.
- D. There are 3 types of anomaly detection supported in ITSI: adhoc, trending, and cohesive.

Correct Answer: BC

The KPI must be split by entity, and a minimum of four entities is required.

If the KPI diverges from the normal pattern, ITSI creates a notable event in Episode Review.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/AD>



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