



# TM12<sup>Q&As</sup>

ISTQB-BCS Certified Tester Advanced Level- Test Manager (2012)

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## QUESTION 1

You are working on a project to develop an authentication system for an e-commerce website. This system provides two features: Registration and authentication. Two different development teams develop these two features.

There is a high likelihood that the delivery of the authentication feature to the test team will be three weeks later. To complete the registration the user must provide the following registration inputs: Name, surname, birthdate, fiscal code and he/she can select a username and a password.

A registered user can be a special user or a normal user. To be identified as a special user, he/she must also provide, during the registration process, a voucher possibly received from the IT department.

Access is granted only if a user is registered and the password is correct: In all other cases access is denied. If the registered user is a special user and the password is wrong, a special warning is shown on the system console.

You are currently performing a quality risk analysis using FMEA.

Based only on the given information, which of the following is NOT a product risk that could be identified during the quality risk analysis?

- A. The late delivery of the authentication feature to the test team causes delays in the start of test execution and this could result in a shorter test period.
- B. The authentication system denies access for a special user with a wrong password, but doesn't display a special warning on the system console.
- C. The authentication system grants access to a normal user with a wrong password.
- D. The authentication system grants access to a special user with a wrong password.

Correct Answer: A

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## QUESTION 2

The following are the requirements identified as "critical":

REQ-SEL-001. The user shall be able to combine all the three products with all the four durations to define an item to purchase. REQ-SEL-002. The user shall be able to add a maximum of six different items to the shopping cart. REQ-PUR-001. The user shall be able to purchase all the items in the shopping cart using a credit voucher. REQ-PUR-002. The user shall be able to purchase all the items in the shopping cart using the available credit already charged on the smartcard. REQ-PUR-003. The user shall be able to purchase all the items in the shopping cart using all the accepted credit cards (Visa, MasterCard and Great Wall Card). REGLOGO-001. The user shall be able to logout (by clicking the logout button) from both the "select" and "purchase" pages going back to the "browse" page (anonymous navigation).

Moreover, the following quality risk item has been identified as "critical":

QR-P1. The web customer portal might not be able to provide the expected response time (less than 10 sec) for the purchase transactions under a load of up-to 1000 concurrent users.

Test analysis for system testing has just begun and the following test conditions have been identified:

TC-SEL-01. Test the combinations of products and durations to define an item to purchase TC-SEL-02. Test the maximum number of items, which can be added to the shopping cart TC-PUR-01. Test the purchase of an item TC-



PUR-02. Test the purchase of an item with the credit charged on the smartcard

What is the MINIMUM number of test conditions that must be added to fulfill both the EXCR1 and EXCR2 exit criteria?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

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### QUESTION 3

In your organization the following tools of the same vendor are currently in use: a requirements management tool, a test management tool and a bug tracking tool.

You are the Test Manager.

You are currently evaluating a test automation tool of the same vendor (to complete the vendor's tool suite) against an interesting open-source test automation tool under the GNU GPL (General Public License).

There are no initial costs associated to that open-source tool.

Which of the following statements associated to the selection of the open-source tool is correct in this scenario?

- A. The open-source tool can be modified but only if the community of developers of that tool gives you the formal permission to modify it.
- B. There are no initial costs for the open-source tool but you should carefully consider the costs associated to the integration with the existing tools and also evaluate the recurring costs.
- C. There are no initial costs for the open-source tool because open-source tools are usually low-quality, while vendor tools have always a better quality than the corresponding open-source tools.
- D. The open-source tool can be modified but it can't be distributed further in any way.

Correct Answer: B

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### QUESTION 4

Assume you are managing the system testing phase of a project.

The system test execution period is scheduled to twenty weeks.

All tests are manual tests. You are following a risk-driven test approach.

During the last staff meeting the project manager tells you new deadlines that will not allow completion of all the system tests.



Which of the following would you expect to be the best way to respond to this situation?

- A. Prioritize executing the tests for the highest product risks and track these risks.
- B. Remove testers from your test team, so that they can be assigned to other projects.
- C. Automate all remaining tests.
- D. No action is needed, test as much as possible in the remaining time period.

Correct Answer: A

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#### QUESTION 5

Which of the following statements describing the consequences of specifying test conditions at a detailed level is NOT true?

- A. In an environment where the test basis is continuously changing, it is recommended to specify test conditions at a detailed level in order to achieve a better maintainability.
- B. The specification of test conditions at a detailed level can be effective when no formal requirements or other development work products are available.
- C. The specification of test conditions at a detailed level can require the implementation of an adequate level of formality across the team.
- D. For system testing, the specification of test conditions at a detailed level, carried out early in the project as soon as the test basis is established, can contribute to defect prevention.

Correct Answer: A

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