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QUESTION 1

Which of the following information would you expect to be the most useful to perform a defect clustering analysis?

- A. The trend in the lag time from defect reporting to resolution
- B. The defect component information
- C. The lifecycle phase in which the defect has been introduced
- D. The defect removal efficiency information

Correct Answer: B

QUESTION 2

Assume you are a Test Manager involved in system testing of a CRM application for a Pay-TV company. Currently the application is able to support a proper number of users assuring the required responsiveness. Since the business is expected to grow, you have been asked to evaluate the ability of the application to grow to support more users while maintaining the same responsiveness.

Which of the following tools would you expect to be the most useful at performing this evaluation?

- A. Coverage tools
- B. Test management tools
- C. Static analysis tools
- D. Performance tools

Correct Answer: D

QUESTION 3

Assume you are managing the system testing execution phase of a project.

The system test execution period for that project is scheduled for eighteen weeks and the release date is scheduled at the end of system testing.

During the sixth week of system test execution, at the staff meeting, the project manager informs you that the project deadlines are changed and the release date that is only three weeks ahead.

This new release will not allow the completion of the system tests. Suppose also that you have followed a risk-driven test approach for this project.

Which of the following statements represents the worst way to lead your test team in the next three weeks?



- A. Neglect your management activities and work side-by-side with your test team executing tests.
- B. Considering the executed tests, you should reduce the test coverage back on the risk analysis and adjust downward the priority of the associated risk items.
- C. Convince all the people of your test team that each of them is an important and needed member, and that their contribution is fundamental to the success of the team.
- D. Favor and encourage a proactive attitude where people ask for new tasks as soon as they finish their current tasks.

Correct Answer: A

QUESTION 4

Consider an information system of a Pay-Tv company based on a SOA architecture. The integrated system currently consists of three core systems:

a CRM (Customer Relationship Management) system a BRM (Billing and Revenue Management) system a CAS (Conditional Access System) system

All of them communicating with SOA Middleware.

You have been asked to manage the testing activities for the integration of two additional off-the-shelf systems from two different vendors: a SMS (Short Message Service) server and an IVR (Interactive Voice Response) system.

Assume that there is a high likelihood that the two off-the-shelf systems will be low-quality and that you have a clear proof that the testing performed by the two vendors on their systems has been unsystematic and unprofessional. This obviously leads to higher quality risk for the overall integrated system.

You are the Test Manager of this project. Your main goal is to plan for testing activities to mitigate this risk.

Which of the following answers best describes the test activities (assuming it is possible to perform all of them) you should plan for?

- A. You should plan for an informal and minimal acceptance test of the two off-the-shelf systems and then a single end-to-end test of the overall integrated system.
- B. You should directly plan for a single end-to-end test focused on end-to-end tests of the overall integrated system without an acceptance test of the two off-the-shelf systems.
- C. You should plan for two levels: a system integration test and an end-to-end test of the overall integrated system.
- D. You should plan for adequate re-testing of both the systems followed by a system integration test and an end-to-end test of the overall integrated system.

Correct Answer: D

QUESTION 5

Consider an agile team adopting Extreme Programming (XP) with five developers and one tester without any coding experience.

To which of the following activities would you expect the tester will contribute most?



- A. Developing unit tests
- B. Executing unit tests
- C. Planning and executing tests during the integration test phase to detect interface defects
- D. Supporting the customer in the execution of acceptance testing

Correct Answer: D

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