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Managing Citrix XenDesktop 7.6 Solutions exam

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QUESTION 1

A Citrix Administrator must limit the Helpdesk team supporting Human Resources (HR) to only manage and view resources for the HR department. Which two steps must the administrator complete within Citrix Studio to meet the requirements of the scenario? (Choose two.)

- A. Apply the custom filter to the HR Helpdesk team.
- B. Remove all current roles for the HR Helpdesk team.
- C. Remove all current scopes for the HR Helpdesk team.
- D. Create a new custom role and link it to the HR Helpdesk team.
- E. Create a new custom scope and link it to the HR Helpdesk team.

Correct Answer: CE

QUESTION 2

Scenario: A Citrix Administrator is in the process of creating a new session machine catalog. On the '\\Machine Management\\' page, '\\Machine Creation Services (MCS)\\' is grayed out. What should the administrator do to enable this option for selection?

- A. Restart the Delivery Controller.
- B. Add a new resource connection.
- C. Use the New-BrokerCatalog PowerShell cmdlet.
- D. Install the '\\Machine Creation Service Extension\\' on each Delivery Controller.

Correct Answer: B

QUESTION 3

Scenario: Users report slow application launch times after a master image update. These users have critical deadlines and need access to their machines as soon as possible. How should a Citrix Administrator resolve the slow application launch times?

- A. Revert to the previous image.
- B. Reset user profiles using Citrix Director.
- C. Restart the impacted Desktop OS machines.
- D. Migrate the Desktop OS machines to a different host.

Correct Answer: D



QUESTION 4

Scenario: A line of business application has been deployed as a hosted server application in XenDesktop. The deadline for a critical project is quickly approaching. Users report that the application is slower than usual. The Server OS

machines are non-persistent.

Where should a Citrix Administrator gather information to resolve the performance issue?

- A. Citrix Studio
- B. Citrix Director
- C. Provisioning Services vDisk statistics
- D. Performance Monitor on the Delivery Controller

Correct Answer: B

QUESTION 5

Scenario: Users complain that it is taking significantly longer to see their Desktop OS machines compared to yesterday. The Helpdesk team is able to see active connections while the users are waiting. What could a Citrix Administrator view to compare the Desktop OS machine launch times?

- A. AAA logs in NetScaler Gateway
- B. Event log on the Citrix StoreFront server
- C. Logon duration details from Citrix Director
- D. Configuration logging report on Citrix Studio

Correct Answer: C

QUESTION 6

Scenario: A Citrix Administrator is managing a XenDesktop environment for a call center consisting of 2000 users. Users work three different shifts during the day. XenDesktop has been implemented so that each user gets access to a non-persistent Desktop OS machine provisioned using Provisioning Services. The Citrix Universal Print Server has been deployed to optimize printing in this environment. Corporate policy mandates that all users must print using the Universal Print Server. The administrator wants to deploy a new printer into the environment. Which action should the administrator take to make the new printer driver available to the users in this environment?

- A. Install the printer driver on the Print Server.
- B. Install the printer driver onto the vDisk and deploy the updated vDisk.
- C. Install the printer driver on the Provisioning Services server with '\\Enable printer management\\' selected in the vDisk properties.
- D. Install the printer driver on the Delivery Controller and use PowerShell cmdlets to replicate the drivers to all Desktop OS machines.



Correct Answer: A

QUESTION 7

Scenario: A user receives the following error when attempting to log in to a Desktop OS machine:

The desktop "Finance1" is temporarily unavailable due to planned maintenance. A Citrix Administrator verified that the Finance1 Delivery Group is NOT in maintenance mode, and no other users report virtual machine issues from the same Delivery Group.

How could the administrator resolve this issue?

- A. Restart the Desktop OS machine.
- B. Turnoff the maintenance mode on the specific Desktop OS machine.
- C. Turn off maintenance mode on the XenServer hosting the user's Desktop OS machine.
- D. Shutdown the user's Desktop OS machine and provision a new Desktop OS machine for the specific user.

Correct Answer: B

QUESTION 8

Scenario: When remote users attempt to log on through NetScaler Gateway, they are presented with the following error message:

\\Cannot Complete your Request.\\

When the same users are in the office, they are able to log on successfully. What should a Citrix Administrator change to resolve this issue?

- A. The Callback URL to match the external URL of the NetScaler Gateway.
- B. The NetScaler Gateway Authentication method to \\Enable Pass-through\\.
- C. The StoreFront URL to match the external URL of the NetScaler Gateway.
- D. The External Beacon address to match the external URL of the NetScaler Gateway.

Correct Answer: B

QUESTION 9

Users complain that all printers mapped from the Citrix Universal Print Server are in an offline state. What could be the likely cause of this issue?

- A. The Universal Print Server policy setting is set to \\Disabled\\.
- B. The Citrix Universal Print Service has stopped running on the Print Server.



- C. The Windows Print Spooler service has stopped running on the Server OS machines.
- D. The Universal Print Server policy setting is set to '\\Enabled with no fallback to Windows native remote printing\\'.

Correct Answer: B

QUESTION 10

Scenario: Users of the Finance group lost access to their local drive through their desktop-hosted applications. Due to this issue, those users missed a critical deadline. Now management has requested that a Citrix Administrator provide a report of recent changes to the environment.

Which tool could the administrator use to generate a report of recent changes to the environment?

- A. Event logs
- B. StoreFront
- C. Citrix Studio
- D. Citrix Director

Correct Answer: C

QUESTION 11

A Citrix Administrator is given the task of creating a new maintenance version for a vDisk from an existing maintenance disk. Which task does the administrator need to complete before the new maintenance version of the vDisk is created?

- A. Merge the vDisk.
- B. Promote the version.
- C. Release vDisk locks.
- D. Unassign the vDisk from selected devices.

Correct Answer: A

QUESTION 12

Scenario: XenDesktop is being used in an environment to deliver App-V applications to users. A Citrix Administrator deploys a new App-V package to the App-V Publishing Server. The App-V package must be delivered to a specific group of

users through Citrix Studio. The administrator selects an existing Delivery Group in Citrix Studio and uses the '\\Add Applications\\' option. The list of installed applications on the master image does NOT display the newly created App-V application.



What should the administrator do to resolve this issue?

- A. Install the Citrix Connector for Microsoft System Center Configuration Manager and import all App-V Applications from SCCM.
- B. Verify that the App-V publishing settings are correct, run the task '\\Refresh App-V Application,\\' and re-run the '\\Add Applications\\' task.
- C. Create a new Delivery Group, use '\\Applications\\' as Delivery Type and select the option '\\Enable App-V Applications\\' within the wizard.
- D. Specify the AppV Publishing Server through a GPO and apply this GPO to all servers within this Delivery Group. After the GPO is applied, re-run the '\\Add-Applications\\' task.

Correct Answer: B

QUESTION 13

Scenario: A Citrix Administrator creates a new Desktop OS machine master image for the Marketing team. The administrator attempts to provision 25 Desktop OS machines using Machine Creation Services, but the process fails. Which component must the administrator install to resolve the desktop provisioning failure?

- A. Citrix Scout
- B. Hypervisor tools
- C. Virtual Delivery Agent
- D. End User Experience Monitor

Correct Answer: C

QUESTION 14

Scenario: A Desktop OS machine is unresponsive. The user connected to the machine was in the process of creating a very large presentation using Microsoft PowerPoint. The presentation had NOT been saved prior to the machine

becoming unresponsive.

What should a Citrix Administrator do to resolve this issue while preventing data loss?

- A. Migrate the Desktop OS machine to a different host.
- B. Restart the Desktop OS machine from Citrix Studio.
- C. Move the target device to another Provisioning Services server.
- D. Use Citrix Director to locate and terminate any rogue processes.

Correct Answer: C



QUESTION 15

Scenario: Users in an environment access hosted applications from thin clients connected to overhead projectors. Some of these users have complained about delays and interruptions in the video playing when viewing videos that require

Adobe Flash player.

Where could a Citrix Administrator gather information to resolve this issue?

- A. Logging node in Citrix Studio
- B. Session Detail in Citrix Director
- C. Activity Manager in Citrix Director
- D. Event logs on the Delivery Controller

Correct Answer: B

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