3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging - Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Which command can you use to troubleshoot port network routing/tracing problems to devices greater than six hops away?

A. tracert

B. trace-rout

C. List trace

D. /user/sbin/tracepath6

Correct Answer: B

QUESTION 2

Which update methods would you use to perform a media gateway firmware update? .

A. SAT with the Utility Server

B. Branch Gateway CLI with the Utility Server

C. Communication Manager SMI and HTTP

D. Branch Gateway CLI with TFTP server

E. Branch Gateway CLI with a HTTP server

Correct Answer: B

Page 26 Accessing and Managing Utility Server

QUESTION 3

Communication Manager Messaging users are reporting that their message lights do not come on when broadcast messages are delivered to their mailboxes. How can this be resolved?

A. Set up the broadcast mailbox to automatically turn on message notification.

B. Change the subscriber broadcast permissions to "Both".

C. Change the system administration screen so that the broadcast message is delivered during the "System Prime Time".

D. Have the user turn on message notification when the y creates the broadcast message.

Correct Answer: C

QUESTION 4

You are planning a Communication Manager update

What two methods can be used to determine whether the update is service affecting? (Choose two)

A. Read the service-affecting conditions on the Patch Detail page in System Platform

B. Read the service-affecting conditions on the Software Version page in the CM SMI

C. Read the service-affecting conditions on the Manage Updates page in the CM SMI

D. Read the service-affecting conditions In the PCN/PSN that accompanies the CM update.

E. Read the service-affecting conditions on the Virtual Machine Management pages In System

Correct Answer: AD

74 Installing and Configuring Avaya AuraTM Communication Manager

QUESTION 5

You need to perform an encrypted backup of all the data types from Monday through Friday. You want to ensure that a recurring backup is done using FTP and it begins at 9:30 AM.

From the Administration/ Server (Maintenance) menu, which option should you choose?

A. Backup Now > Select Full Backup radio button > ftp Method > Select Encryption > Start Backup

B. Backup Now > Select specify data sets and checkbox Messaging > ftp Method > Days of week = Monday through Friday > Start Time = 9:30 > Add New Schedule

C. Schedule Backup > Add > Select Specify Data sets and checkbox Messaging > ftp Method > Select Encryption > Days of Week = Monday through Friday > start time = 9:30 > Add new schedule

D. Schedule Backup > Add > Select Specify Data Sets > ftp method > Days of Week = Monday through Friday > Start Time = 9:30 > Add new schedule

Correct Answer: C

Reference 276 Maintenance Procedures for Communication Manager, Media Gateways and Servers

QUESTION 6

Which action should be completed prior to installing a new service pack on Communication manager (CM)?

A. Stop Cm

B. Stop CMM if enabled

C. Deactivate any existing service pack

D. Do a save translation/reset system 4

Correct Answer: B

QUESTION 7

In which two Interfaces can you look up a registered branch gateway serial number? (Choose two)

A. Browse Utility Server SMI

B. System Access Terminal (SAT)

C. CM System Management Interface (SMI)

D. Gateway command line

E. Linux command line

Correct Answer: BD

QUESTION 8

With the trend toward convergence, more customers have been connecting their port networks at remote locations across a WAN connection from Communication Manager.

Which timing consideration typically affects these remote port networks?

A. CLAN timers can be administrator from 3-15 seconds.

B. IPSI timers can be administrator from 3-15 seconds

C. the CM primary Search Timer can be administrator from 15-3600 seconds

D. H.248 Link Bounce Timer can be administered from 1-30 seconds.

E. H.323 Link Bounce Timer can be administered from 1-60 seconds

Correct Answer: B

QUESTION 9

Which two SAT based tools are helpful in diagnosing call setup sequences and processor two?

A. List trace station/tac/ras command

B. Status media processor hoard

C. mst (Message Sequence Trace command

D. status processor -ip-interface

E. List measurements clan/dsl/a

Correct Answer: AB

Page 674 Maintenance Commands for Communication Manager, Media Gateways and Servers Page 456 Maintenance Commands for Communication Manager, Media Gateways and Servers

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QUESTION 10

A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

A. Unplug the telephone and plug it back again.

B. returns the telephone because it is defective

C. Wait for the prompt for the extension number and password

D. Plug the telephone into another jack.

Correct Answer: AC

QUESTION 11

You have administered a mailbox as an auto attendant but calls are not redirected when a presses 0 or *0.

Which option is most likely cause?

A. CALL TRANSFER OUT OP MESSAGING > Transfer Type dropdown menu > Enhanced cover 0

B. CALL TRANSFER OUT OP MESSAGING > transfer Type drop-down menu > Non

C. AUTOMATED ATTENDANT MENU> Treatment drop-down menu > call-answer.

D. AUTOMATED ATTENDANT MENU> Treatment drop-down menu

Correct Answer: A

QUESTION 12

Which administrable Quality of Service (QoS) parameter can minimize packet delay, and thus improve voice quality?

A. NAT

B. DiffServ

C. TTY

D. SIP

Correct Answer: B

QUESTION 13

How would you configure auto attendant so that mailbox number is announced first when a call connects directly into mailbox or extension?

A. Blank

B. Call-answer

C. Guest-greeting

D. Transfer

E. Auto-attendant

Correct Answer: B

QUESTION 14

Avaya Aura Communication Manager 6.x designed to preserve calls during a failover and failback. Which statement describes call preservation during failover and failback?

A. Only internal calls are preserved

B. Only external calls are preserved

C. Stable calls are preserved under certain conditions

D. All calls are preserved regardless of origination, destination, or call type

Correct Answer: D

Reference Page 112 Maintenance Procedures for Communication Manager, Media Gateways and Servers

QUESTION 15

Which audit checks and deletes new, old, and unopened messages that exceed maximum retention time?

A. Names Audit

B. Mailing List Audit

C. Mailbox Audit

D. Personal Directories Audit

Correct Answer: C

Reference http://support.avaya.com/elmodocs2/intuity/audix/LXR1/lx_r1_issue2/maudits.htm

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