642-467 Q&As

Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

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QUESTION 1

What is required of a user to retrieve voice mail once they are notified of a new message by Cisco Unity Connection Message notification on their mobile phone?

A. Password

B. PIN

C. user ID

D. user extension

E. FAC

Correct Answer: B

QUESTION 2

In Cisco Unity Connection, which two options are predefined rules of forwarded call routing? (Choose two.)

A. attempt forward

B. attempt sign in

C. attempt sign out

D. speech connect

E. publisher reverse trap

F. opening greeting

Correct Answer: AF

QUESTION 3

In Cisco Unity Connection, a user uses an Integrated Messaging Access Protocol client, such as ViewMail, to record, send, and forward voice messages to another user. Which system feature is used to map the sender and the recipient of the message to the correct user?

A. message notification

B. greetings and caller input

C. mailbox storage settings and administration

D. Simple Mail Transfer Protocol proxy address

E. distribution lists

F. external service accounts

Correct Answer: D

QUESTION 4

You are configuring Cisco Unity Connection Auto-Attendant. You need to provide the name of the .wav file that should be played after the welcome message if a caller calls after the business hours. Which field should you configure in the Auto-Attendant script?

A. businessSchedule

B. busClosedPrompt

C. busOpenPrompt

D. allowExternalTransfers

E. disconnectAfterMenu

F. holidayPrompt

Correct Answer: B

QUESTION 5

What is the default number of maximum login attempts defined in the security password lockout policy in Cisco Unity Express?

A. 3

B. 5

C. 8

D. 10

E. 24

F. 30

Correct Answer: E

QUESTION 6

Which four of the following will allow a Cisco Unity Express system administrator to add new mailboxes to the system? (Choose four.)

A. Choose Voice Mail > Mailboxes to add new mailboxes.

B. Choose User Defaults > Create Mailbox.

C. Choose Configure > Users and check the Create Mailbox check box.

D. Choose Configure > Groups. The Configure Groups window appears. Click Add. The Add a New Group window appears. Complete the information fields and check the Enable notification for this user/ group checkbox.

E. Choose Voice Mail > VM Defaults and click Add Mailboxes.

F. Mailboxes can be created when users are imported from Cisco Unified Communications Manager Express.

Correct Answer: ACDF

QUESTION 7

You are in the final phase of configuring Cisco Unified Presence and you need to activate the required services under Cisco Unified Serviceability. Which three Cisco Unified Presence services should you activate for it to work? (Choose three.)

A. Extensible Communication Platform Connection Manager

B. Sync Agent

C. Web Connection Manager

D. Session Initiation Protocol Proxy

E. Extensible Communication Platform Authentication Service

F. Engine

Correct Answer: BDF

QUESTION 8

What is the difference between direct routing and forward routing in Cisco Unity Connection?

A. origin of the call

B. destination of the call

C. on-net call

D. off-net call

E. There is no difference.

Correct Answer: A

QUESTION 9

Which methods can be used to change the name of a file that contains a new set of auto-attendant prompts?

A. AvT, CLI, and GUI

B. AvT and TUI

C. CLI, GUI, and TUI

D. CLI and GUI

Correct Answer: D

QUESTION 10

In Cisco Unity Connection, to which three objects can a search space or scope be assigned? (Choose three.)

A. Gateway

B. MWI Number

C. VPIM Location

D. Trunk

E. Call Handlers

F. Directory number

G. Routing Rules

Correct Answer: CEG

QUESTION 11

What are two tasks of a voice connector when processing outgoing messages? (Choose two.)

A. Convert the message from MAPI to MIME format.

B. Convert the message from MIME to MAPI format.

C. Format the To address by using the domain name and prefix that are specified on the corresponding VPIM delivery location page.

D. Remove the phone prefixes from the To and From addresses if prefixes are specified on the corresponding VPIM delivery location page.

Correct Answer: AC

QUESTION 12

Cisco Unified Communications Manager SIP integration with Cisco Unity Connection requires which configuration component to connect to voice mail?

A. Route Pattern

B. Hunt Group

C. Route Group

D. Hunt Pilot

E. Trunk Group

Correct Answer: A

QUESTION 13

Which service is used to synchronize a subset of user data during an LDAP integration on Cisco Unity Connection?

A. Cisco DirSync

B. CDRonDemand Service

C. Cisco Extended Functions

D. Cisco DB Replicator

E. Cisco Trust Verification Service

Correct Answer: A

QUESTION 14

While attempting to enable the SIP publish trunk in Cisco Unified Presence, it is observed that there is no trunk that is displayed in the drop-down list. Which previous configuration step should be verified?

A. Verify that the trunk has the correct IP address.

B. Verify that the trunk has been enabled for SIP Notify.

C. Verify that the Cisco Messaging Interface service has been started.

D. Verify that the trunk was selected in the Cisco CallManager service parameters.

E. Verify that the CUCM service was restarted after configuration.

Correct Answer: D

QUESTION 15

Which codec is supported in Cisco Unity Express?

A. G.711

B. G.721

C. G.729

D. Q.850

E. Q.931

F. Q.2931

Correct Answer: A

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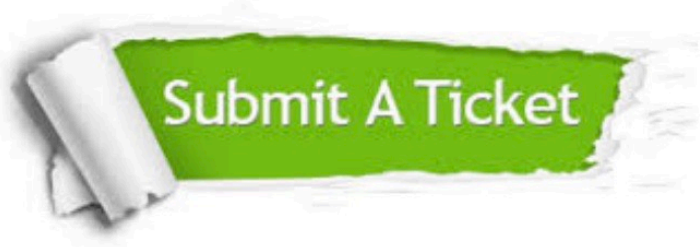

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