



650-251^{Q&As}

LCSAUC Cisco Lifecycle Services Advanced IP Communications

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QUESTION 1

In the Operate Phase, the tasks of analyzing process exceptions belongs to which service component?

- A. Incident Management
- B. Security Management
- C. Problem Management
- D. Change Management
- E. Service Assurance

Correct Answer: E

QUESTION 2

The design call control system activity is part of which Cisco Unified Communications service component in the design phase?

- A. Operations Design Workshop
- B. System Design Workshop
- C. Device-Level Design Workshop
- D. Physical Design Workshop

Correct Answer: B

QUESTION 3

Low level design, site readiness report, project management plan, network implementation plan, and systems acceptance test plan are pre-requisites for which service component in the design phase?

- A. Staging Plan
- B. Staff Plan Development
- C. Implementation Kick-off Meeting
- D. Business Plan
- E. Migration Plan Development
- F. Project Kick-off

Correct Answer: E



QUESTION 4

Which statement describes the business requirements development service component in the Cisco Unified Communications prepare phase?

- A. It analyzes the customer business requirements and recommends an appropriate Cisco Unified Communications solution to meet business requirements.
- B. It identifies and documents the appropriate end-user training needed for the customer.
- C. It assess and documents the business requirements for end-user service delivery.
- D. It identifies the customer business requirements to match a model Cisco Unified Communications solution.

Correct Answer: C

QUESTION 5

Which of the following is a key objective of operations readiness assessment in the plan phase?

- A. Assess existing network infrastructure and applications to verify its ability to support the proposed system
- B. Assess the current state of operations and network management infrastructure, including people, processes, and tools, to identify issues and opportunities
- C. Assess the ability of site facilities to accommodate the proposed solution
- D. Install and test system components in a nonproduction environment

Correct Answer: B

QUESTION 6

In the optimize phase, the call processing assessment activity contains the establish call volume baselining task. Which template or tool documents the call volumes?

- A. Microsoft Performance and Event Monitor
- B. Continuous Improvement Plan
- C. CDR analysis and Reporting Tool
- D. Bridge Traffic Analyzer
- E. Operational Assessment Checklist

Correct Answer: C

QUESTION 7

Which phase includes conducting Cisco Unified Communications network traffic analysis and capacity planning in order



to ensure high availability?

- A. Design
- B. Prepare
- C. Maintain
- D. Optimize

Correct Answer: D

QUESTION 8

Which optimize phase service component assesses the current state of the network management infrastructure of a customer to identify issues and opportunities that lead to recommendations for improving the ability to manage their Cisco Unified Communications system?

- A. Deployment Assessment
- B. Technology Assessment
- C. Security Assessment
- D. Operations Assessment

Correct Answer: D

QUESTION 9

Which service component if detailed design development includes completing the Cisco Unified Communications station review template and ensuring that user groups have the right set of features, functions, dialing capabilities, and applications?

- A. Device-Level Design
- B. System Design Workshop
- C. Feature and Functionality Design Workshop
- D. Physical Design Workshop

Correct Answer: A

QUESTION 10

Which two are phases of a project life cycle ? (Choose two) A. Network Readiness Assessment

- B. Plan
- C. Business Requirements Definition



D. Operational Readiness Assessment

E. Design

Correct Answer: BE

QUESTION 11

Network readiness assessment is an important service component in the plan phase. Which task is part of network readiness assessment?

A. Conducting Operations Readiness Assessment

B. Developing Site Readiness Assessment Report

C. Documenting network availability and redundancy requirements

D. Conducting a discovery workshop to gather data and initiate network implementation plan development

E. Accounting for all advanced technology system assets and configurations

F. Assessing current infrastructure and applications and their readiness to support proposed advanced technology system

Correct Answer: F

QUESTION 12

Which of the following best defines the Cisco Lifecycle Services approach?

A. the minimum set of services that are needed to successfully deploy and manage technology solution

B. system design to help ensure selection of the most appropriate products

C. business requirements and investments as they pertain to asset lifecycle management

D. technology strategies and related product lifecycles that are required to ensure minimal risks and maximum return of investment

Correct Answer: A

QUESTION 13

Which statement most accurately describes the account planning service component in the prepare phase for Cisco Unified Communications?

A. It performs a detailed financial analysis, including current phone network costs, training, and return of investment.

B. It researches unique challenges and conducts competitive analysis to determine a vertical approach and strategy.

C. It identifies the key players, high-level solution requirements, timelines, and scope of the opportunity.



D. It provides the partner with information regarding customer acceptance of the new solution.

Correct Answer: B

QUESTION 14

Which phase includes the activity of assisting the customer to monitor their Cisco Unified Communications system performance and to respond to trouble reports?

- A. Maintain
- B. Deploy
- C. Operate
- D. Optimize

Correct Answer: C

QUESTION 15

Which includes an activity to host a workshop that focuses on the identification and configuration of the actual network components (routers, servers, local-area network or LAN, and so on) that will be incorporated to run and support the Cisco Unified Communications system?

- A. Implement
- B. Design
- C. Plan
- D. Prepare

Correct Answer: B

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