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QUESTION 1

Which two statements are true regarding Full and Half call model processing? (Choose two.)

A. Avaya Aura@ Session Manager (SM) always performs Half call model processing.

B. Avaya Aura@ Communication Manager (CM) configured as a Feature Server performs Full call model processing.

C. Avaya Aura@ Communication Manager (CM) configured as an Evolution Server performs Full call model processing.

D. Avaya Aura@ Session Manager (SM) always performs Full call model processing.

Correct Answer: AB

QUESTION 2

How can you check to see if the Avaya Aura@ Session Manager (SM) application processes are running?

A. Execute the SM CLI statapp command.

B. On the SM dashboard select Status Applications from the Shutdown System pull-down menu.

C. On the SM dashboard select Status Applications from the Service State pull-down menu.

D. Execute the SM status all command.

Correct Answer: A

QUESTION 3

Which screen in the Avaya Aura@ media Server will display the emeoda Server service status and Operational State?

A. Server Status

B. Cluster Status

C. Element Status

D. Monitoring

Correct Answer: C

QUESTION 4

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

A. It is eight steps that guarantee a logical way to isolate an issue.

B. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, prevention for the future.

C. It is eight steps that define how to escalate third-party integration issues.

D. It is eight steps that used to guarantee systems are operational after an implementation.

E. It is eight steps that ensure a faster time to resolution.

Correct Answer: BD

QUESTION 5

Which three statements are true regarding Avaya Aura@ 7.x? (choose three.)

A. Avaya Aura@ Communication Manager (CM) performs Collaboration Services.

B. The database in Avaya Aura@ Media Server (AAMS) is periodically synchronized with System Manager (SMGR)

C. Avaya Aura@ Session Manager (SM) performs SIP Session Management and Bandwidth Management.

D. System Manager (SMRG) frequently sends heartbeats to SIP Entities.

E. Presence Services in Avaya Aura@ 7 is hosted as an Avaya Breeze?snap-in.

Correct Answer: CDE

QUESTION 6

Which three are Avaya Subscription event packages? (Choose three.)

A. avaya-ldap-feature-status

B. avaya-ua-service-state

C. avaya-ccs-profile

D. avaya-cm-feature-status

E. dialog

Correct Answer: CDE

QUESTION 7

Using the Avaya Aura@ Session Manager (SM) command line interface, which Linux command will display a quick, at-a-glance status of SM internal services?

A. statSM

B. traceSM

C. smconfig

D. statapp

Correct Answer: D

QUESTION 8

A customer reports that when they make a call from an H.323 endpoint at the Main office to an H.323 telephone at the Branch office across the WAN, the call fails due to codec mismatch.

If misconfigured, which three Avaya Aura@ Communication Manager (CM) System Administration Terminal (SAT) forms can be causing this problem? (Choose three.)

A. ip-network-region

B. ip-codec-set

C. ip-services

D. ip-network-map

E. node-names ip

Correct Answer: ABD

QUESTION 9

Which event packages would you expect to see an AST Endpoint subscribe to?

A. dialog, avaya-cm-feature-status, avaya-ccs-profile, reg and message

B. avaya-cm-feature-status, entity links, reg and message-summary

C. avaya-ccs-profile, network status and message-summary dialog

D. dialog, avaya-cm-feature-status, avaya-ccs-profile and network status

E. entity links, avaya-cm-feature-status, avaya-ccs-profile and reg

Correct Answer: A

QUESTION 10

Ignoring Presence, to be fully functional, how many event package does an AST endpoint subscribe to?

A. 1

B. 5

C. 12

D. 64

Correct Answer: B

QUESTION 11

How can you view the entire contents of the current Avaya Aura@ Communication Manager (CM) call processing log file?

A. by using the CM SAT to enter the list callp log all commands

B. by using the Linux cd to /var/log/Avaya and cat ecs.log commands

C. by using the Linux cd to /var/log/esc and ls -l commands to find current ; cat

D. by using the CM SAT to enter the display callproc log all command

E. by using the Linux cd to /var/log/Avaya and cat callproc.log commands

Correct Answer: C

QUESTION 12

What is the initial REGISTER request from a SIP endpoint rejected by Avaya Aura@ Session Manager (SM)?

A. The initial REGISTER request does not contain authentication details.

B. The initial REGISTER request is rejected only if the user provided the wrong security code/password.

C. It must confirm the reliable delivery of this initial REGISTER request

D. System manager needs time to look-up the Communication Address in its database.

Correct Answer: B

QUESTION 13

Where are Avaya Aura@ Communication Manager (CM) translation files stored?

A. /var/home/ftp/pub

B. /etc/home/defty

C. /craft/home/xlations

D. /var/home/Avaya/xln/

Correct Answer: A

QUESTION 14

A customer states they are having voice quality issues when they make calls over a WAN link. You would like to see what the Quality of Service is for a call, as the customer makes the call.

Which Avaya Aura@ Communication Manager (CM) SAT command will display packet loss and jitter for a call in progress?

A. monitor station qos xxxx, where XXXX is the station number

B. list monitor qos

C. status station qos xxxx, where XXXX is the station number

D. list trace station xxxx, where XXXX is the station number.

Correct Answer: D

QUESTION 15

Which two traces options can be useful when trouble-shooting SIP endpoint registration issued with a phone using TCP protocol? (Choose two.)

A. SIP Registration

B. TLS handshaking

C. PPM

D. Call Processing

Correct Answer: AD

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