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Avaya Analytics™ provides Realtime reporting functionality using which user interface?

- Correct Answer: C

Reference: https://documentation.avaya.com/bundle/DeployingAvayaAnalyticsforOceana_r35/page/Overview_Oceanalytics.html

If UCA PUMPUP is not working for Analytics Reporting Events from REF group to the OSA server, which configuration file must be verified?

- Correct Answer: B

Reference: <https://www.google.com/url?sa=tandrc=t=jandq=andesrc=sandsource=webandcd=1andcad=rjaanduact=8andved=2ahUKEwj27W0qpKAhUB8hoKHQhbAeQQFjAAegQIABABandurl=https%3A%2F%2Fmanualzz.com%2Fdoc%2F32716192%2Favayaocanalytics%25E2%2584%25A2-3.2.2.0-solution-release-notesandusg=AOvVaw2DLb1K2YxcSl4Pu-ts-gez>

(7)

While installing Oracle software on Avaya Analytics™ servers, where the "" can be DB, BI, SS, or OSA, it is recommended to run the `./oracle__install.sh` script as which user?

- A. oracle
- B. root
- C. admin
- D. sroot



Correct Answer: B

QUESTION 4

Oracle provides a Remote Diagnostic Agent (RDA) to gather logs. Which procedure collects the Oracle logs for Database Server?

- A. `$ cd Oracle_Home/oracle_common/rda $./rda.sh --SCR BAM`
- B. `$ cd Oracle_Home/oracle_common/rda $./rda.sh`
- C. `$ cd Oracle_Home/oracle_common/rda $./rda.sh --vdSCR DB`
- D. `$ DOMAINHOME/bitools/bin/diagnostic_dump.sh`

Correct Answer: B

QUESTION 5

Which Avaya Analytics component is used to generate an Engagement Summary report?

- A. Real-time Report
- B. Historical Report
- C. Custom Dashboards
- D. Supervisor Dashboards

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101051625> (5)

QUESTION 6

Which URL provides access to the Oracle Enterprise Manager for monitoring the Database Server?

- A. `https://:9500/em/shell`
- B. `https://:5050/em/shell`
- C. `https://:9502/em/shell`
- D. `https://:5501/em/shell`

Correct Answer: D

QUESTION 7



Which statement about Oracle Stream Analytics is true?

- A. OSA output goes directly to SS and it is stored in the DB for OBI.
- B. OSA can be deployed only as a standalone component.
- C. Input to OSA is from Avaya Aura?Application Enablement Services.
- D. JMS hosts the Analytics Business Logic written in Java.

Correct Answer: D

QUESTION 8

Which real-time report provides the capability of monitoring the current agent work state and current agent work with account state?

- A. Agent Instantaneous Report
- B. Routing Service Monitoring
- C. Agent Performance Moving Window
- D. Agent Compare

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101037403> (27)

QUESTION 9

Once the Oracle Patch installation is complete, you can verify that the patches are installed by navigating to the Middleware/Oracle_Home/OPatch folder, and running which command?

- A. ./patch lsinventory
- B. ./opatch lsinventory.
- C. ./opatch lsinventory
- D. ./opatch inventory

Correct Answer: C

Reference: <https://docs.oracle.com/middleware/12211/lcm/OPATC/GUID-56D6728D-5EDC-482B-B2E4DDB20A64FA32.htm#OPATC110>

QUESTION 10

A customer is troubleshooting an issue with an agent real-time feed on the OSA server, and they want to check the events coming from the REF component to OSA when an agent status is changed from Ready to Not-Ready. They have



put a tail command to monitor the log events, but are not seeing any relevant messages. Before tracing, what is the minimum log level to be set in the OSA log?

- A. Debug
- B. Notice
- C. Info
- D. Warning

Correct Answer: B

QUESTION 11

Which historical report can be used to display the performance and productivity of an agent by Channels for the current interval?

- A. Account by Agent
- B. Agent Performance Summary
- C. Agent Compare
- D. Agent by Routing Service

Correct Answer: B

Reference: https://documentation.avaya.com/bundle/UsingOceanalyticsInsightsforOceanaReports_r34/page/Agent_Performance_Summary.html

QUESTION 12

Which three confluent KAFKA services must be running in the Stream server after installing the KAFKA application server? (Choose three.)

- A. kafka-rest
- B. schema-registry
- C. snmp-agent
- D. Schema-repository
- E. Zookeeper
- F. Database-registry

Correct Answer: ABE

Reference: https://documentation.avaya.com/bundle/DeployingAvayaOceanalyticsInsightsforOceana_r34/page/Starting_OSA_applications_after_a_restart.html



QUESTION 13

Which component is the source for administration and reference data and used by Avaya AnalyticsTM?

- A. Unified Collaboration Administration
- B. Unified Collaboration Model
- C. Streams Weblogic Server
- D. Unified Reference Model

Correct Answer: A

Reference: https://documentation.avaya.com/bundle/usingAvayaAnalyticsforOceanareports_r35/page/Overview.html

QUESTION 14

During the install process, you need to edit the parameters.conf file for the Oracle patches to be installed. Which new parameter is added in the parameters.conf file for the server installation?

- A. [COMPONENT_NAME]_PATCH_NAME
- B. ORACLE_DB_INVENTORY_LOCATION
- C. [COMPONENT_NAME]_ORACLE_DB_BASE
- D. [COMPONENT_NAME]_PATCH_FILE_NAME

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101051617>

QUESTION 15

Which statement about the Avaya AnalyticsTM for Oceana 3.5 upgrade is true?

- A. A fresh installation of ODI component is recommended on a dedicated ODI servers in release 3.5
- B. If upgrading a build of Analytics prior to 3.5, then you will need to uninstall the ODI component from the DB server.
- C. If upgrading a build of Analytics prior to 3.5, then you will need to uninstall the ODI component from the OBI server.
- D. If upgrading a build of Analytics prior to 3.5, then you will need to install the ODI component in the DB server.

Correct Answer: C

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