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Windows 7, Enterprise Desktop Support Technician

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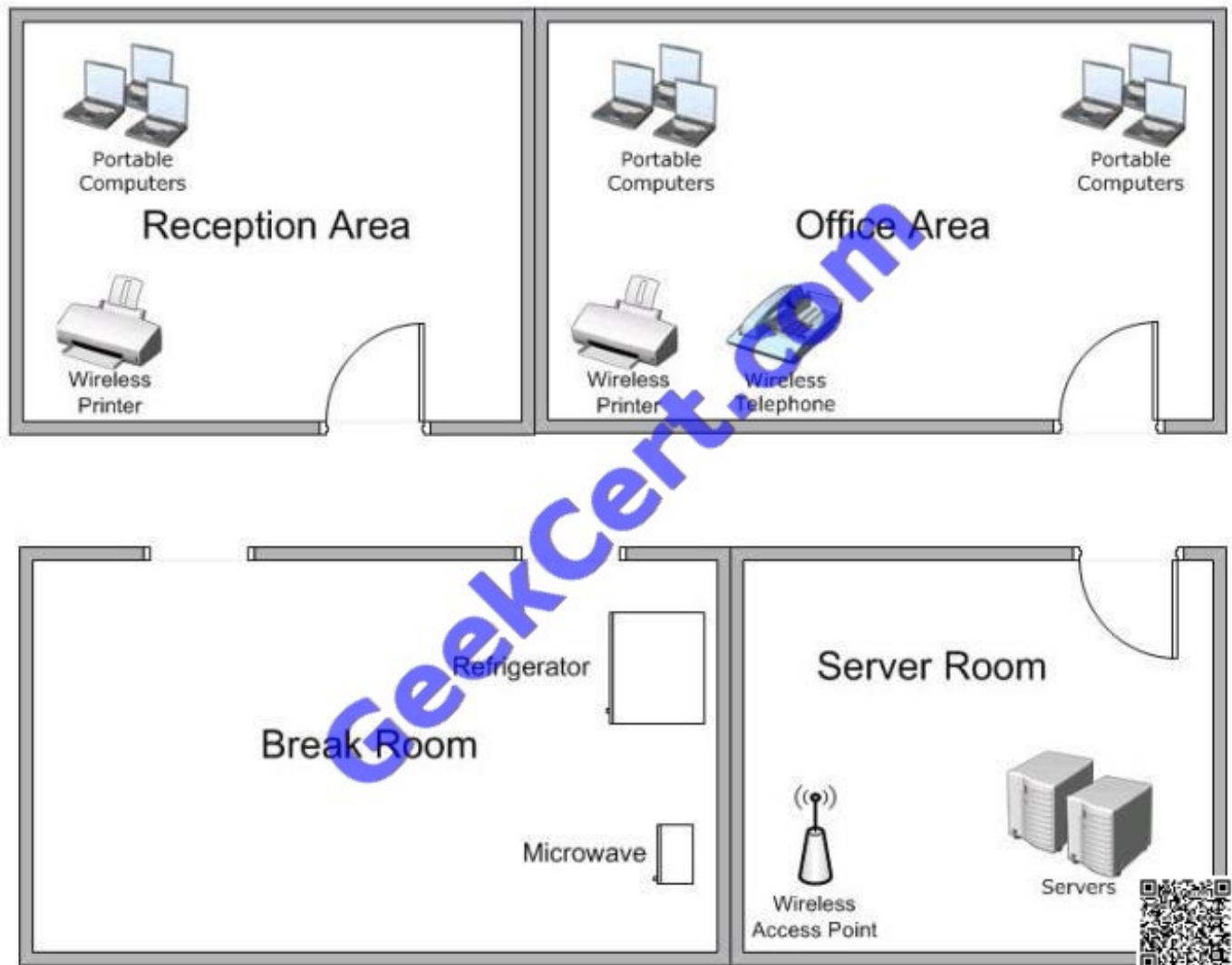### Following Questions and Answers are all new published by Microsoft Official Exam Center

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QUESTION 1

Your company has a main office and a branch office. The branch office is configured as shown in the exhibit. (Click the Exhibit button.)

The branch office contains the following wireless devices:

A phone system that uses the 5.8 GHz wireless spectrum A wireless access point that uses 802.11b Printers that are compatible with 802.11b and 802.11g 100 portable computers that use 802.11b and 802.11g

Users report that they have an intermittent connection to the wireless access point.

You need to recommend a solution that ensures that users can connect to the wireless access point at all times.

What should you recommend?

A. Move the wireless printers to the reception area.

B. Move the wireless access point to another location.

C. Replace the phone system with a DECT 6.0 phone system.

D. Replace the wireless access point with an 802.11g wireless access point.

Correct Answer: B

QUESTION 2

The help desk reports that all

newly installed desktop computers cannot access the companys file server. The help desk sends you the screen capture shown in the exhibit. (Click the Exhibit button.)

Network Connection Details

Network Connection Details:

Property	Value
Connection-specific DN...	
Description	Intel(R) PRO/1000 MT Desktop Adapter
Physical Address	08-00-27-33-54-24
DHCP Enabled	No
IPv4 Address	192.168.10.151
IPv4 Subnet Mask	255.255.255.0
IPv4 Default Gateway	
IPv4 DNS Servers	192.168.15.30
	192.168.15.31
IPv4 WINS Server	
NetBIOS over Tcpip En...	Yes
Link-local IPv6 Address	fe80::e0de:e445:f373:539c%11
IPv6 Default Gateway	
IPv6 DNS Server	

Close

You need to resolve the network connectivity issue. The solution must adhere to the company policy. What should you instruct help desk to do?

A. Modify Windows Firewall and enable File and Printer Sharing in the public profile.

B. Modify Windows Firewall and enable File and Printer Sharing in the domain profile.

C. Modify the network configuration and define the IPv4 default gateway.

D. Modify the network configuration to automatically obtain an IP address and a DNS server address.

Correct Answer: D

QUESTION 3

The motherboard on a portable computer fails. The data on the computer\\'s hard disk drive cannot be recovered. You need to recommend a solution to ensure that the data on hard disks can be recovered if the motherboard on other portable computers fail

Which two configurations should you recommend? (Each correct answer presents part of the solution. Choose two.)

A. Disable BitLocker on all portable computers.

B. Convert the hard disks on all portable computers to dynamic disks.

C. Export and securely store the computer certificates on all portable computers.

D. Configure the BitLocker settings on all portable computers by using Group Policy.

Correct Answer: AD

QUESTION 4

All client computers on your company network run Windows 7. Employees use Windows Internet Explorer 8 to access Web sites. You discover that some computers are infected with malicious software.

Employees are able to access Web sites that might have been compromised by malicious software.

You need to configure the settings in Internet Explorer 8 to prevent malicious software from being installed on the computers.

What should you do?

A. Configure Popup Blocker.

B. Configure SmartScreen Filter.

C. Add the sites to the Local intranet zone.

D. Add company-approved Web sites to the Compatibility View List.

Correct Answer: B

QUESTION 5

All client computers on a company\\'s network run Windows 7 and are members of an Active Directory Domain Services (AD DS) domain. Company policy requires that all unnecessary services be disabled on the computers.

The Sales department staff has been provided with new wireless adapters that use the IEEE 802.11n technology.

You need to ensure that portable computers can connect to wireless networks.

Which service should be running on the portable computers?

A. WWAN AutoConfig

B. Computer Browser

C. Portable Device Enumerator Service

D. WLAN AutoConfig

Correct Answer: D

Start and right click Computer. Select and click Manage. Computer Management window will appear. Under Services and Applications, click on Services. Start > Control Panel > Administrative Tools > Services
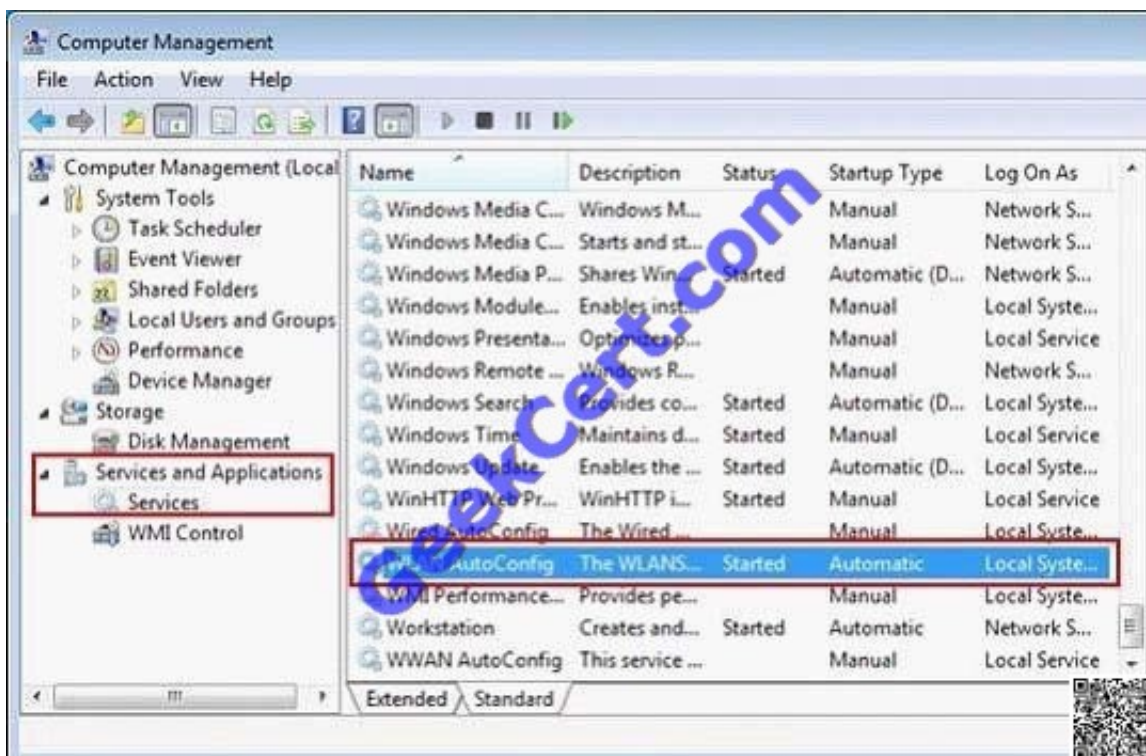
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